

Welcome Again!

We have realised, somewhat surprisingly, that it has been over a year since our last newsletter.

We like to keep you updated on the latest IT news that matters to you, provide helpful hints and tips, and we have also had a number of comments on not seeing a recent newsletter.

So here's the latest RJS Wisdom newsletter.

For the first time this issue of our newsletter and our previous issues are now freely available online on our website (www.rjs-consultants.com).

If you would like us to cover something in a future issue or would

In this issue

- **Office 2010** - what's new
- **Windows 7** - Should you upgrade?
- **XP SP2** - No longer supported!
- **Remote PC Access** - We can help
- **Mistakes Happen** - We contact you

like to let us know what you think (and of course if you would like any further information on any of the articles), please feel free to contact us in the usual way.

Windows 7 — Vista....RIP



Last October Microsoft released their newest version of Windows: Windows 7 – we are sure you have seen the adverts on TV. In the intervening months there has been a lot of positive feedback from all areas, and at RJS Consultants we whole-heartedly agree.

If you are currently running Windows Vista, we highly recommend upgrading, as you will benefit from a generally faster computer, and many excellent new/improved features.

It is rare for Microsoft to admit to having produced the equivalent of the apocryphal “Friday afternoon car”, but with Vista, they do admit that it “*was not as good as it might have been*”. (!)

If you are currently running with Windows XP then we would say that whilst the extra features of Windows 7 are very useful, the benefits are not as pronounced as when upgrading from Vista—and more importantly the cost of upgrading an older machine to Windows 7 is probably not worth spending.

Please contact us on 01923 254302 and we will be happy to discuss your options.

STOP PRESS ... STOP PRESS ... STOP PRESS ... STOP PRESS ...STOP

Please beware of any callers saying that they are from Microsoft. They are NOT. The scammers are quoting the name and address of their victim, before saying they are calling from Microsoft. They then proceed to tell the unsuspecting caller that there is an issue with their computer, and they need access to your machine to resolve the issue.

Microsoft has said “*We do not send unsolicited e-mail or make unsolicited phone calls to fix your computer.*” If you have any questions or have been subject to one of these phone calls, please contact us urgently so that we can check the security of your computer.

Full details for this scam can be found on our website.

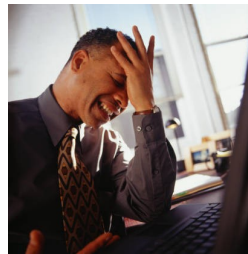
Mistakes Happen.....

The world of computers is a very fast moving industry, with events happening on a daily basis.

Recently, McAfee managed to cause a problem for some of their users when they mistakenly reported a Windows file as a virus. **Ooops.**

Although this was quickly resolved by McAfee, the knock on effects were such that for some people it took a couple of days to get their computers working again. And Norton made a similar faux pas a few years ago...

Mistakes happen!



At RJS Consultants, we believe that if we hear of a problem that could affect our clients, we should inform

them as soon as possible, rather than waiting for people to come to us.

We are planning on sending out emails to our clients for any issues we think may concern them. If you do not want to receive these emails, please just send us an email to tell us, or give us a quick call on 01923 254302.

In the Next Issue



- ◆ **Smartphones** - Are you taking full advantage of yours?
- ◆ **Google** - What's new and useful.
- ◆ **Paperless Office** - Opportunities to reduce your paper usage and store files and printouts electronically.
- ◆ **Moving** - How to reduce the headaches of moving.

Remote Access to your PC

Do you ever wish you had access to your PC at work or at home so that you could get that critical piece of information or that file you left behind?

RJS Consultants are now able to provide you with secure, easy access to your computer(s).

From the convenience of a web browser, you can work with a remote computer securely as if you were sitting right in front of it.

Using LogMeIn remote access software, RJS Consultants can get your computer set-up for remote access today.

There are currently two types of remote computer access software that we can provide.

The first is the free version, which includes all the basic features and the only cost is the initial setup fee of £25 +VAT (for a single machine).

The second is a cost version, which provides the same as the free version plus additional features such as remote printing, file transfer and many others. This version of the software costs £40 + VAT (per year) and a one-off setup fee of £25 +VAT (for a single machine)

If you are interested and would like a demonstration or you would like us to set up your computer ready for remote access, please contact us in the usual way.



Microsoft Office 2010

Microsoft has recently released their latest version of Office, (Microsoft Office 2010) updating the widely used Word, Excel, PowerPoint, Outlook etc.

If you are using the previous version of Office (2007), then you will recognise



the layout which has not changed much, but also has some new and returning features that may please you.

If you are still using the slightly older Office 2003, then the change of layout need not put you off! All the old Office functions are still there, but a short tutorial and a few days use will easily see you comfortable with the new software.

And for people lucky enough to have bought Office 2007 since March 5th, they may be eligible for a free upgrade. (There are some criteria that have to be met to qualify.) Details are available from us, and we can arrange to get the software for you.

Please do call us on 01923 254302 for more information.

Windows XP Service Pack 2 — No Longer Supported

Microsoft have announced that they are no longer supporting Windows XP Service Pack 2. What does this mean?

Windows Service Packs are a collection of product updates for your operating system covering system reliability, security, and more.

If you currently have XP with Service Pack 2 installed: Don't Panic! It will still work fine.

Microsoft are now recommending you upgrade your XP to Service Pack 3, so that you get all the latest updates.

Don't Worry! This doesn't mean you need a new computer, the update to Windows XP Service Pack 3 is completely free from Microsoft — and if we can do this remotely, we won't charge either.

If you have Service Pack 2 and would like us to upgrade your system, let us know and we can arrange a time to install it that is suitable for you.

To check which version you have, go to the Control Panel and select "System". At the top of the screen it will show Windows XP and then underneath the Service Pack number.

Websites and Email

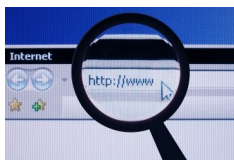
More and more people are having personal email domains and websites created for them, and it is one of the easiest ways for a small business to advertise and prove they are serious about their business.

You can, of course use a Hotmail or Googlemail email address, but having your own company as the email name, such as name@my-company.com gives a much better impression.

We are also seeing many more people purchase domains for personal use, giving them the security that their email address won't change if they move broadband providers or have problems due to limits imposed by the free email account they have.

Emails and websites are very quick to arrange, and are remarkably cost-effective. A new domain name and email can be had for as little as £4 a month, and sometimes even less. And we help look after it for you.

If you are interested we would be happy to have a meeting/phone call with you to discuss your needs.



Excellent Value - Limited Stock -

SPECIAL OFFER!

HP OfficeJet 6500 All-in-one



Price £90 + VAT

HP Photosmart Wireless Printer

Price £65 + VAT

